

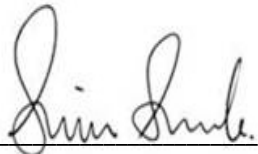
## QUALITY MANAGEMENT POLICY

It is the policy of **DATA MAIL SOLUTIONS LTD** to maintain a **Quality** system designed to meet the requirements of ISO 9001:2015 (or any other standard in line with the Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the company.

It is our policy to:

- give satisfaction to all of our customers and other stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities;
- the reduction of hazards, prevention of injury, ill health and pollution;
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality policy;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".

This **Quality** policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets. Customer service is an essential part of the **Quality** process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

Signed :   
Simon Smode, CEO

Dated : 1<sup>st</sup> August 2020



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